Things to consider:

* Well-designed
* Well coded
* Well tested
* Error free

Open Source Factors

* Different levels of programmers (levels of involvement)
* Frequent beta releases
* Platform-independence
* Many compile-time and run-time configurations

Models: aggregate the attributes of quality in order to give an overall view of the quality

* ISO 9126 Model (not necessarily direct measurements)
  + Functionality
  + Reliability
  + Usability
  + Maintainability
  + Portability
  + Efficiency

Things to Look Over

* <https://techbeacon.com/top-5-software-quality-metrics-matter-right-now>
* <https://www.dmst.aueb.gr/dds/pubs/conf/2008-SQM-SQOOSS/html/SGKL09.html>
* <http://www.sciencedirect.com/science/article/pii/S1571066109000632>
* <http://www.sciencedirect.com/science/article/pii/S2212667813000178>
* <https://link.springer.com/chapter/10.1007/978-3-319-25579-8_3>
* <http://onlinelibrary.wiley.com/doi/10.1046/j.1365-2575.2002.00117.x/full>
* <http://ieeexplore.ieee.org/abstract/document/5071551/?reload=true>
* <http://ieeexplore.ieee.org/abstract/document/4052554/>
* <http://flosshub.org/sites/flosshub.org/files/HalloranScherlis.pdf>
* <http://pubsonline.informs.org/doi/abs/10.1287/mnsc.46.6.745.11941>
* <http://www.sciencedirect.com/science/article/pii/S0950584903000120>